

Self-Registration Portal (SRP) FAQs

Christian County relies on emergency notification technology from PlantCML®, among other means, to keep you alert and ultimately, ensure your safety. In doing so, we must have the most accurate information for reaching you. Knowing many no longer rely on landline phones for communication, Christian County has implemented PlantCML's Self Registration Portal to capture data for alternate devices, such as cell phone and email and to also ensure we have your most current information.

What is the emergency notification system used for?

Christian County emergency notification system may be used in any situation that threatens harm to life and/or property or is deemed hazardous by emergency officials. This may include inclement weather, man-made disasters, crime, pandemics, hazardous material incidents and more.

What, if any, contact information do you already have in the emergency notification system for me?

Christian County emergency notification system uses data obtained from 911 databases, which typically includes only home (landline) telephone numbers. Sometimes, however, the data we receive does not always merge with the geographic data that we have. Therefore, even if you think that you are in our database, please log in and enter your information just to be sure. When you do, make sure you enter your Land Line phone number, this will ensure that the information that you are entering, is "merged" with the existing information we have on you in the system.

What if my home telephone number is unlisted?

If your home (land-line) number is unlisted, there is a possibility it does not exist in our emergency notification system. To be cautious, please enter it when filling out the Self Registration Portal form. Should the number already exist in the emergency notification system, you will not be contacted twice on your home telephone.

What information is captured in the Self Registration Portal?

The Self Registration Portal collects your Name, Address, Home (land-line) Telephone, Cell Phone and Email Address.

How will I know the information I provide in the Self Registration Portal will remain confidential?

Rest assured your contact information will remain confidential. It will never be sold or leased for commercial purposes.

What is the purpose of the map on the right hand side of the Self Registration Portal screen?

After you enter your address, a push pin will reflect your exact location on the map.

My address is not plotted correctly on the map. How do I fix this?

First be sure you entered your address correctly. If verified, you may adjust your location by moving the pin found on the map. This is accomplished by right-clicking on the pin and moving your mouse to reflect the proper position.

What if I change my cell phone number or email address?

Because your primary email address is your unique identifier and user name, if it changes, you will need to delete your current profile in the Self Registration Portal and create a new 1. Should any other type of contact information change, please log into the Self Registration Portal and edit your data.

I plan to move to another city/county. How do I remove myself from the emergency notification system database?

Log into the Self Registration Portal and locate the 'Notification Options' section. Here you will find a field, 'Opt Out By,' to enter the date you no longer wish to receive alerts. If you wish to stop notifications immediately, you can delete your profile by logging in and clicking the 'Delete Your Account' link.

Whom do I contact if I have additional questions?

For more information, please [send us an email](#) at or call us at 417-581-2126.