

Ozark Police Department



2019 Annual Report



Mayor
City Administrator
Chief of Police

Rick Gardner
Steve Childers
Justin Arnold

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A Message from the Chief of Police

As the Chief of Police of the Ozark Police Department, it is my honor to present the police department's 2019 Annual Report. We provide this information to our community each year because of our desire to be open and transparent with our citizens. As you will see by reviewing our Annual Report, our community continues to be an incredible place to live and visit. Our proactive and professional staff works tirelessly to keep violent crime low, and to find worthwhile ways to positively engage with the community we serve.

In 2019, our department handled 23,407 dispatched transactions with this number including 5,350 traffic stops. Our officers also visited Ozark schools 2,300 times in 2019 furthering our "Embrace a School Program", ultimately enhancing our schools' safety. We saw a .8% decrease in calls for service, a 14.5% increase in the number of traffic stops, and an overall increase of over 2% in police activities in 2019 compared to 2018.

I wish to congratulate our 2019 Officer of the Year, Officer Taylor Wheeler. His passion for serving our community is evident in all that he does as an Ozark Police Officer. Our department continually strives to engage with the community we serve and Officer Wheeler and all Ozark Police staff have embraced this mindset. A priority of the Ozark Police Department is to engage the community through positive interactions, building a true partnership between the police department and the citizens who reside and visit our great city.

In 2019, we continued on our journey to accomplish excellence and demonstrated daily how we are one of the most professional law enforcement agencies in the State of Missouri. Through internal oversight, audits and reviews we have maintained our high operational standards to remain compliant with our Certification/Accreditation through the Missouri Police Chief's Charitable Foundation.

It is truly a pleasure to work with and lead the men and women of Ozark Police Department. The skilled, talented and committed members of our department are dedicated to making Ozark a safe community to live, work and play in. With every coming year, the growth of the community dictates new approaches to public safety and we are committed to overcoming future challenges and obstacles we may face. The staff of the Ozark Police Department looks forward to working with the community to "Make Ozark Better Everyday".

Respectfully,

Justin Arnold
Chief of Police



Vision and Mission

VISION STATEMENT

The Ozark Police Department will garner the support of our community and demand a strong work ethic that fosters pride in ourselves and in our department. We will be a model agency integrating the newest technology while providing police services. Our values will be reflected in our decisions. We shall consider our responsibilities and obligations in every action we take. We shall be attentive to the needs of our community by being interactive, courteous and responsive. We shall endeavor to do without being asked and do more than would be asked.

MISSION STATEMENT

The mission of the Ozark Police Department is to work in a true partnership with our community; enhancing the quality of life in our city, maintaining order and protecting the people we serve by reducing incidences of crime, while pledging to uphold our professionalism, honor and integrity. We strive to preserve the peace and safety of our citizens through enforcement of federal, state, and local laws with a goal of safeguarding the rights of all persons with the least possible disruption of their daily activities while setting the standard in law enforcement.



Core Values

Integrity

We are committed to candor, honest, and ethical behavior with each other and those we serve.

Public Service

We deliver to the public, high quality service, which is fair, courteous, responsive and efficient. We recognize the need to involve the community in creating a secure and safe environment.

Competence

We maintain high standards of training and expertise and keep abreast of new trends and standards in the field of law enforcement.

Responsibility and Accountability

We make effective use of our resources and provide a spirit of open communication within our community. We are responsible for our actions. We admit our mistakes and strive to earn the trust and support of our community.

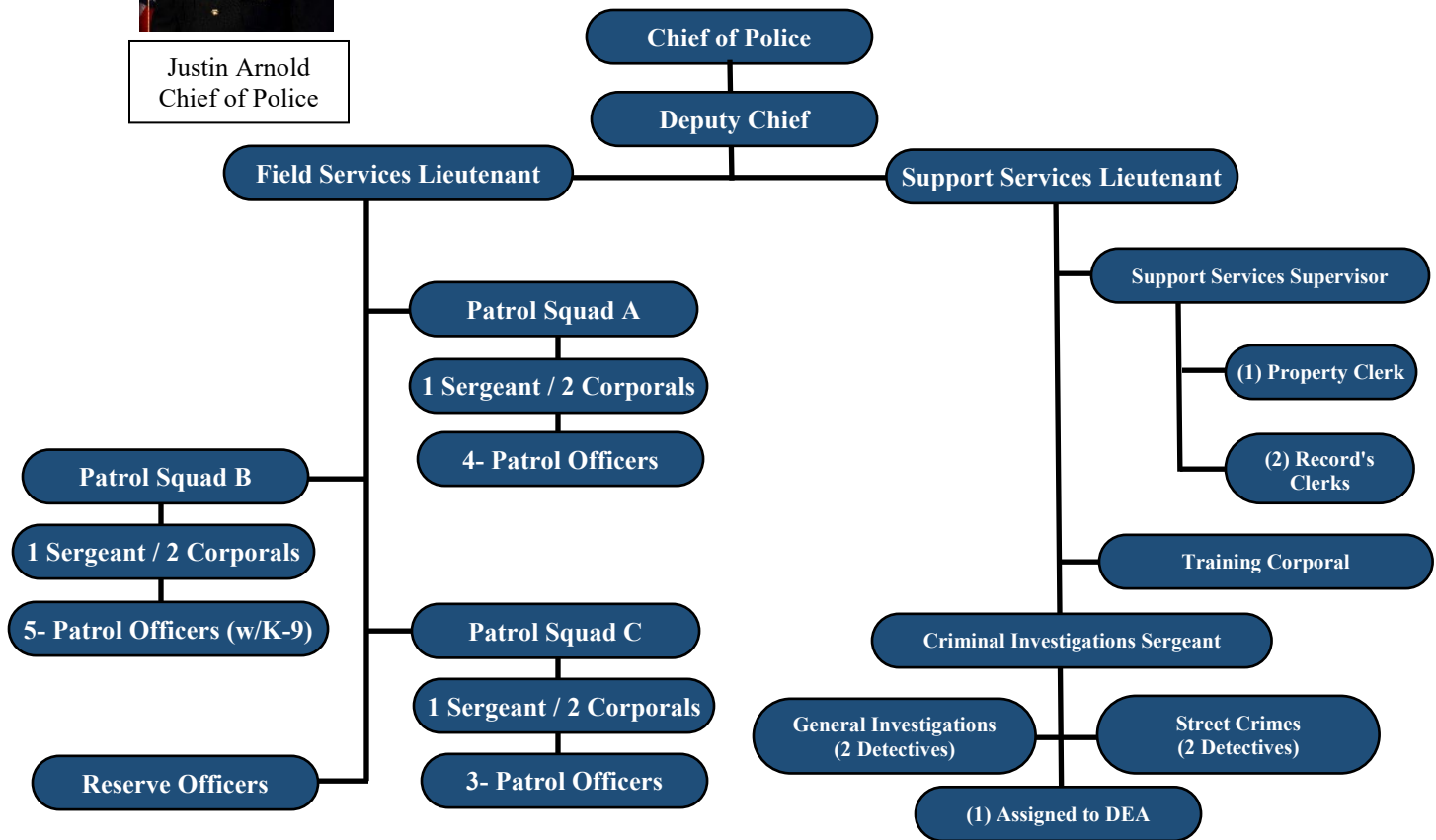
Respect for Co-workers

We maintain a workplace environment based on mutual respect, which reflects an appreciation of the unique qualities of each individual who contributes to the overall good of our team.

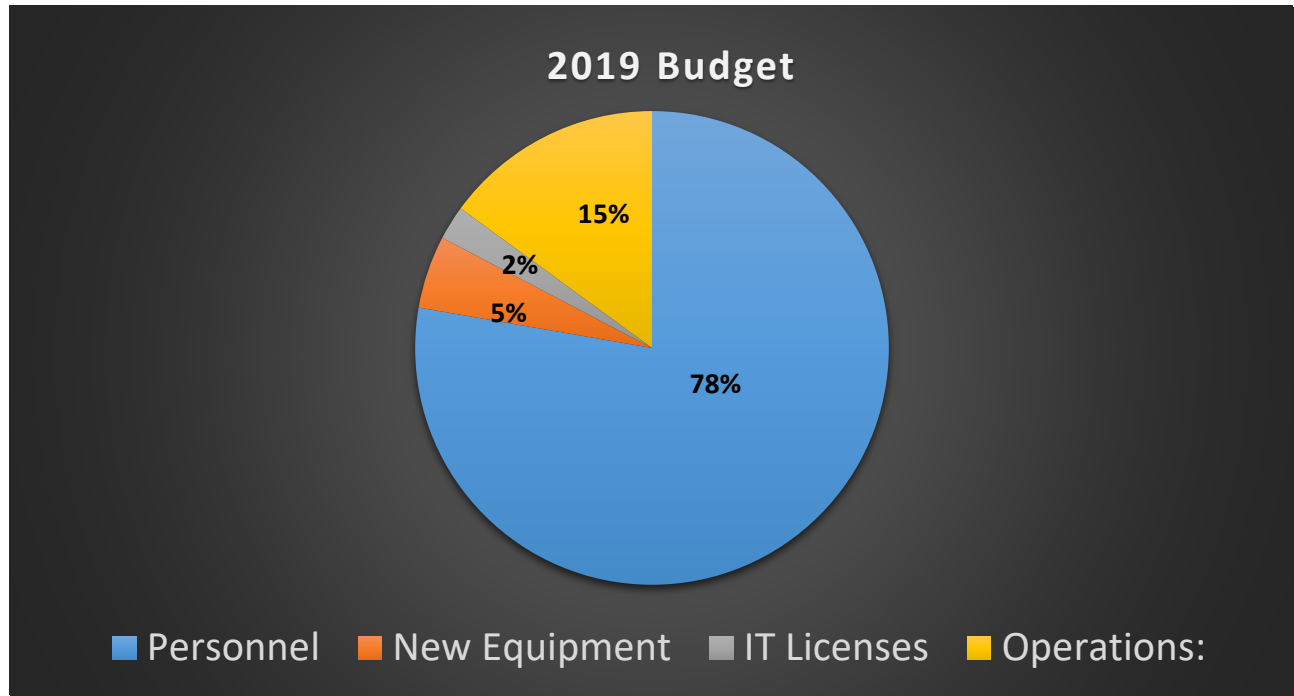
Organization Chart



Justin Arnold
Chief of Police



2019 Budget



2019 Annual Budget				
Personnel:	New Equipment:	IT Licenses:	Operations:	Total Budget:
\$2,451,034.40	\$156,653.88	\$73,529.50	\$472,121.58	\$3,153,339.36



Demographics

Commissioned Staff

Years of Service by Rank

Years	Chief	Captain	Lieutenant	Sergeant	Corporal	Officer	Total
0-4	0	0	0	0	0	14	14
5-9	0	0	0	2	1	4	6
10-14	1	0	1	1	1	3	8
15-19	0	0	0	0	1	1	2
20+	0	0	1	1	3	0	5
Total	1	0	2	4	6	22	35

Officers by Gender & Race

Gender	Caucasian	African American	Hispanic	Asian	Total
Male	28	0	1	1	30
Female	5	0	0	0	5
Total	33	0	1	1	35



Demographics

Non-Commissioned Staff

Years of Service								
Years	0-4	5-9	10-14	15-19	20-24	25-29	30 & Over	Total
# of Employees	1	0	2	0	1	0	0	4

Members by Gender & Race			
Gender	Caucasian	African American	Total
Male	0	0	0
Female	4	0	4
Total	4	0	4



Professional Standards

The Ozark Police Department takes all complaints seriously. Upon receiving a complaint, the Chief of Police assigns the Professional Standards Investigation to a supervisor for a thorough review and investigation of the incident. The Deputy Chief of Police, Field Services Lieutenant, or Support Services Lieutenant investigate most allegations; however, depending on the seriousness of the allegation, the investigation may be assigned to a Sergeant. All citizen complaints against personnel and complaints originating from within the police department itself are investigated. In 2019, the Ozark Police Department conducted a total of 9 administrative investigations regarding 12 policy violation allegations. There were 6 external complaints (complaints originating from the public) and 3 internal complaints (complaints originating from within the department). The 9 complaints resulted in 5 administrative violations stemming from 5 sustained Professional Standards investigations. A Professional Standards Investigation is sustained when sufficient evidence exists to prove part of or the entire complaint allegation. Administrative violations can be greater than the number of sustained complaints due to some complaints involving multiple police personnel or multiple violations of policy by staff.

Allegations Investigated

Code of Conduct	1
Neglect of Duty	1
False Statements	1
Improper Use of Force	1
Improper Vehicle Operations	0
Unbecoming Conduct	1
Obedience to Rules, Regulations of Laws	3
Unsatisfactory Performance	4
Total Allegations	12

Corrective Actions for Professional Standards Investigations

Verbal Warning	4
Written Warning	0
Suspension	1
Demotion	0
Termination	0
Total Investigations	5

2019 Final Dispositions

Unfounded	Not Sustained	Exonerated	Sustained	Officer not Involved	Total
0%	11%	33%	56%	0%	100%
0	1	3	5	0	9

Professional Standards

Use of Force

Use of Force Reports by Race/Ethnicity/Gender

Caucasian	86%
African American	9%
Hispanic	5%
Asian	0%
Male	67%
Female	33%

Type of Force Used

Empty Hand	14
Taser	6
Pointed Weapon	1
Total	21



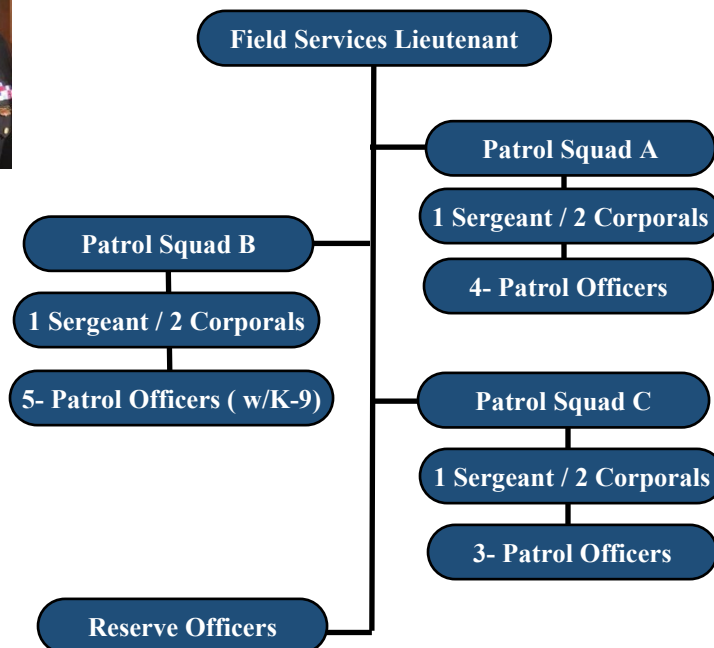
The Ozark Police Department responded to 18,057 calls for service and conducted 5,350 traffic stops in 2019. The traceable contacts by officers of the OPD with citizens totaled 23,407. From all citizen contacts, there were a total of 21 Use of Force reports filed. This translates to police officers utilizing force to affect an arrest in .0008% of all police contacts with citizens or 1 use of force incident for every 1,114 contacts with citizens. From the total reported Use of Force incidents, there were 12 incidents where the suspect was injured, and 4 incidents where the officer was injured.

Field Services

The Field Services Division/Patrol Division is the backbone of any police department and all other divisions are in support of the efforts initiated in the patrol function. It consists of three patrol shifts/squads and the K-9. The Patrol Division is commanded by Lieutenant Kevin Boyce.

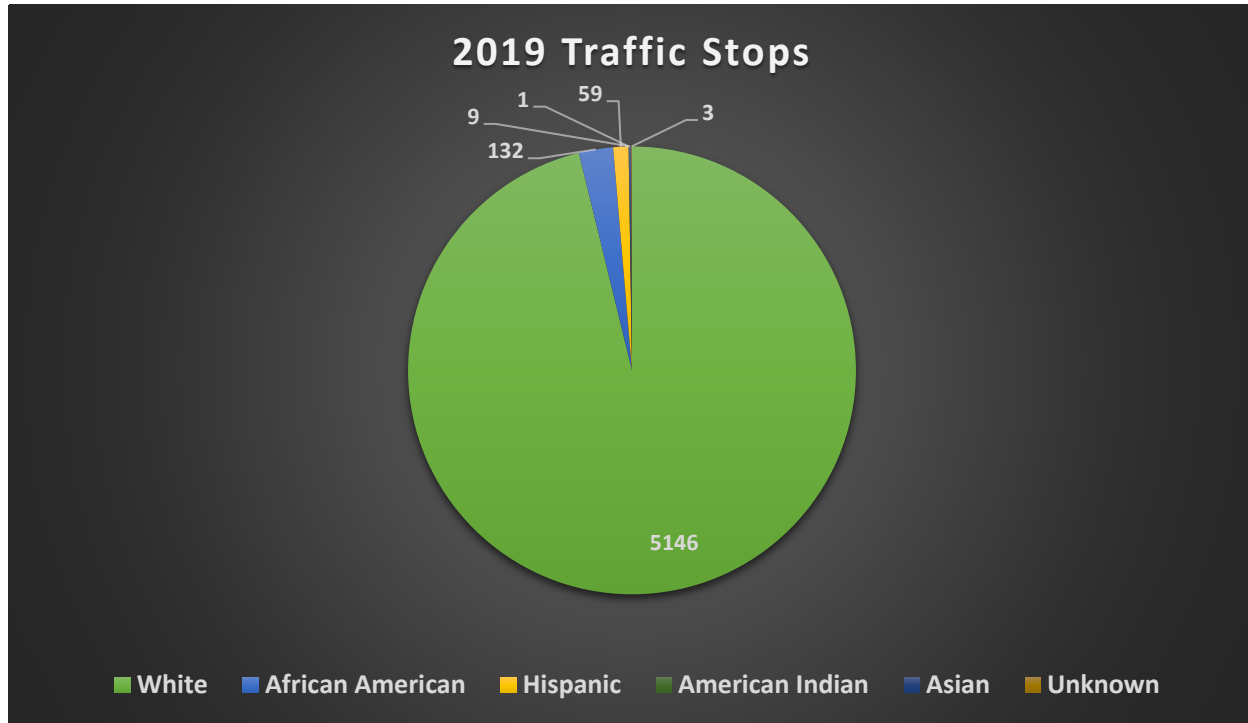
As the primary service delivery component for the Ozark Police Department, the Patrol Division responded to calls for service from community members, engaged in proactive policing and provided traffic enforcement as a part of the normal duty day. The Patrol Division provides 24-hour service to approximately 20,000 city residents covering 11.10 square miles and often times they go beyond what is expected of them.

In 2019, patrol officers responded to 18,057 calls for service. The men and women of the Patrol Division have embraced the motto “Leadership, Dedication, Commitment” which embodies the professionalism and spirit of all members of the Ozark Police Department. The Field Services (Also known as the Patrol Division) is committed to ensuring Ozark remains a safe place to live, work, and play.



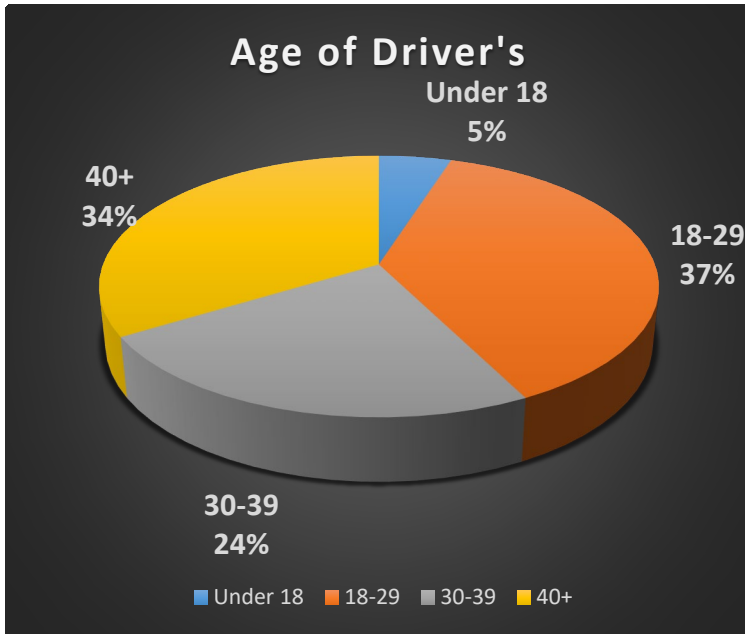
Traffic Infraction Enforcement

The Ozark Police Department Patrol Division made 5,350 traffic enforcement stops during the 2019 calendar year. The following is a breakdown of those individuals stopped, based upon race, age, and gender.

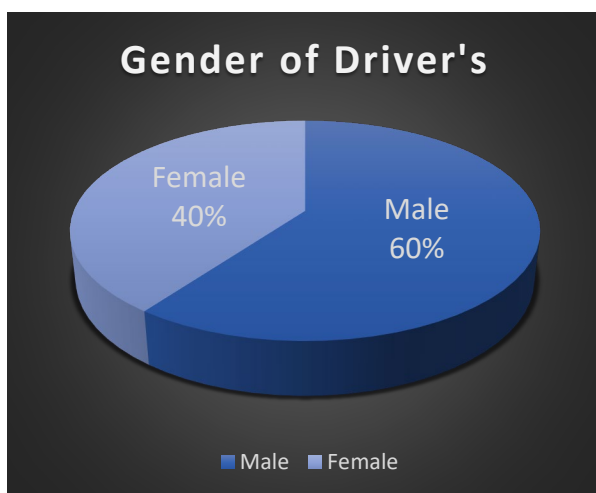


2019 Traffic Enforcement				
Race of Drivers	Stops	Percentage	Non-Ozark Residents	
White	5146	96.10%	2891	56.2%
African American	132	2.46%	90	68.2%
Hispanic	59	1.10%	45	76.2%
American Indian	1	0.01%	1	100.0%
Asian	9	0.16%	6	66.6%
Unknown	3	0.05%	2	66.6%
Total:	5350	100%	3,035	56.7%

Traffic Infraction Enforcement



2019 Traffic Enforcement		
Age of Drivers	Stops	Percentage
Under 18	263	4.92%
18-29	2013	37.63%
30-39	1269	23.72%
40+	1805	33.74%
Total:	5350	100%



2019 Traffic Enforcement		
Gender of Drivers	Stops	Percentage
Male	3216	61.30%
Female	2134	38.70%
Total:	5350	100%

Calls for Service



Top 10 Calls for Service 2019		
1	FOLLOW UP	1011
2	CITIZEN ASSIST	980
3	TRAFFIC COMPLAINT	962
4	911 HANGUP	859
5	CHECK VEHICLE	592
6	MVC NONINJURY	590
7	THEFT	577
8	ALARM	532
9	911 MISDIAL	531
10	CHECK AREA	448



Part I Crime Statistics

The Uniform Crime Report (UCR) contains official data on crime which is reported to law enforcement agencies across the country who then provide the data to the Federal Bureau of Investigation (FBI). Part I of the UCR focuses on index crimes which include murder, robbery, rape, aggravated assault, burglary, larceny, motor vehicle theft and arson. The following charts depict data collected by the Ozark Police Department and the totals represent the department arrests as a whole. The Ozark Police Department reported the subsequent information to the FBI for the year of 2019. The preceding year is listed for comparison purposes.

2019 Clearance Rates						
Part I Crimes	# Reported	Cleared by Arrest or Exception	Unfounded	Open	Ozark's Clearance Rates	National Average
Homicide	0	0	0	0	Not Applicable	62%
Rape	5	5	0	0	100%	33%
Robbery	8	8	0	0	100%	30%
Aggravated Assault	50	41	2	6	85%	53%
Burglary	34	16	2	16	50%	13%
Larceny Theft	413	195	10	208	48%	18%
Motor Vehicle Theft	22	11	1	10	52%	13%
Arson	1	0	0	1	0%	22%

2018 Clearance Rates						
Part I Crimes	# Reported	Cleared by Arrest or Exception	Unfounded	Open	Ozark's Clearance Rates	National Average
Homicide	0	0	0	0	Not Applicable	64%
Rape	7	5	2	0	100%	41%
Robbery	3	3	0	0	100%	29%
Aggravated Assault	34	31	1	2	94%	58%
Burglary	35	14	2	19	42%	13%
Larceny/Theft	383	190	15	178	52%	22%
Motor Vehicle Theft	37	24	2	11	69%	14%
Arson	1	0	0	1	0%	21%

Part I Crime Comparison

2018 and 2019 Part I Crimes Net change				
Part I Crime	2018	2019	Net Change	Change %
Homicide	0	0	0	0
Rape	7	5	-2	-29%
Robbery	3	8	5	166%
Aggravated Assault	34	50	16	47%
Burglary	35	34	-1	-3%
Larceny/Theft	383	413	30	8 %
Motor Vehicle Theft	37	22	-15	-41%
Arson	1	1	0	0

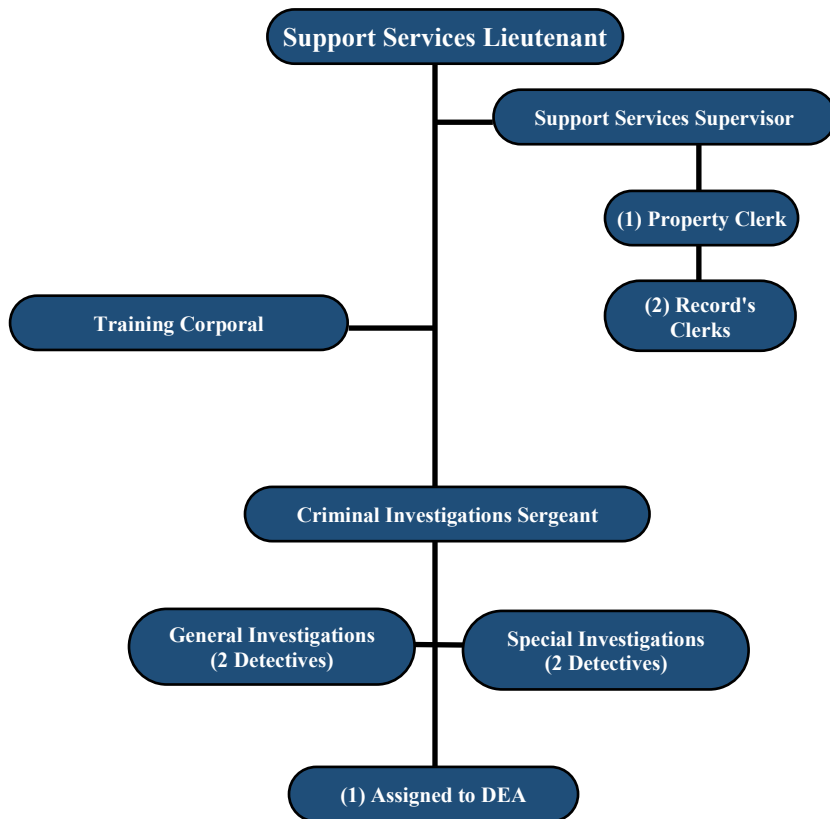


2018 and 2019 Part I Crimes Clearance Comparison			
Part I Crime	2018	2019	Net Change
Homicide	N/A	N/A	0%
Rape	100%	100%	0%
Robbery	100%	100%	0%
Aggravated Assault	94%	85%	9%
Burglary	42%	50%	8%
Larceny/Theft	52%	48%	4%
Motor Vehicle Theft	69%	52%	17%
Arson	0%	0%	0%

Support Services



The Support Services Division provides services that support the Field Services Division's functions of the Ozark Police Department. The division consists of five smaller units including: Property/Evidence, Training, Records, Criminal Investigations, and Special Investigations. The Support Services Division is commanded by Lieutenant Derek Hill.



Support Services

Property / Evidence

An open evidence or property case consists of anything that involves evidence which was collected in a case that is still considered open due to several factors such as: an arrest has not been made or an arrest has been made, but not cleared in the judicial system. During 2019, the Evidence/Property Clerk handled 1,760 total property items and processed 255 drug cases. There were 1,057 property items processed for disposal/destruction.



Sue Choate
Evidence Clerk



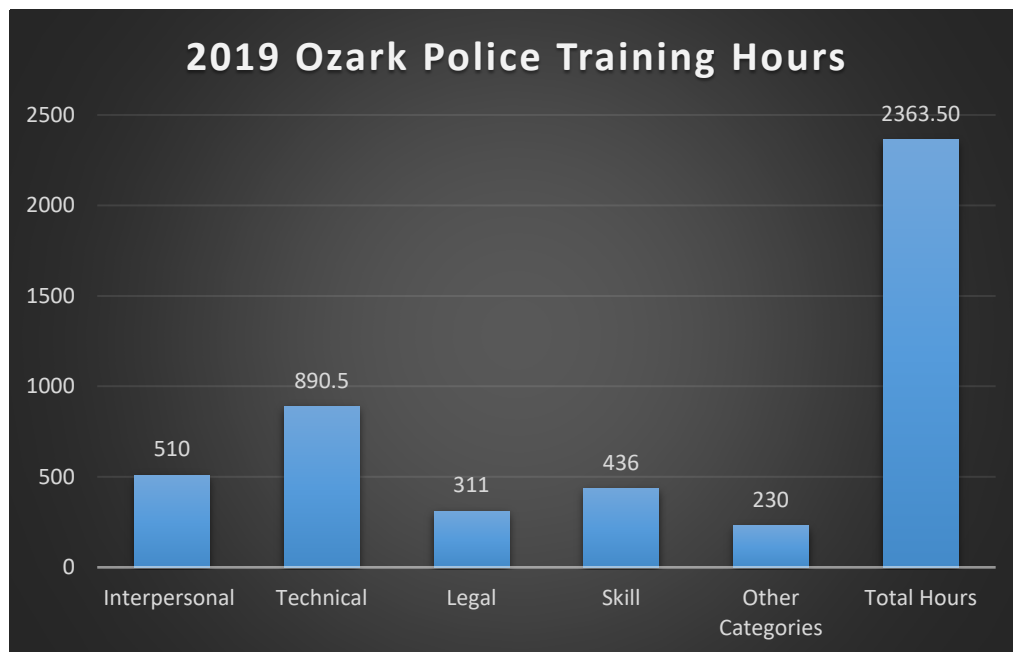
Support Services

Training



Bruce Stafford
Training Corporal

Ozark officers received over 2,363.5 hours of formal training in 2019, in addition to 180 hours of training during their daily roll call sessions. Other course delivery methods included classroom attendance, on-line courses, video presentations, and the use of printed materials. Obtaining the best training possible for our department, while ensuring fiscal accountability is the commitment of the Ozark Police Department Training Corporal. The following is a breakdown of our staff's 2019 Training:



Separate from the above training, the Ozark Police Department is 100% compliant with all (NIMS) National Incident Management System mandated training. NIMS training allows the Ozark Police Department to operate within National Standards when responding to various critical incidents. NIMS mandated training consists of: All commissioned staff is required to complete the 100, 700, and 800 NIMS Courses, all First-Line supervisors (Corporals and above) are required to complete the 200 NIMS Course, all Sergeants and above are required to complete the 300 NIMS Course and the Command Staff (Lieutenants, Deputy Chief and Chief of Police) are required to complete all earlier mentioned courses and the 400 NIMS Course.

2019 OPD Training					
Interpersonal	Technical	Legal	Skill	Other Categories	Total Hours
510	890.50	311	436	230	2363.50

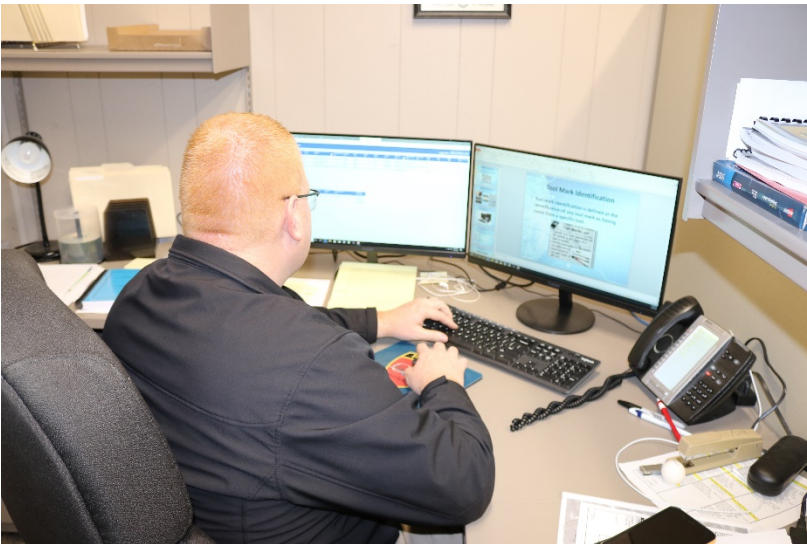
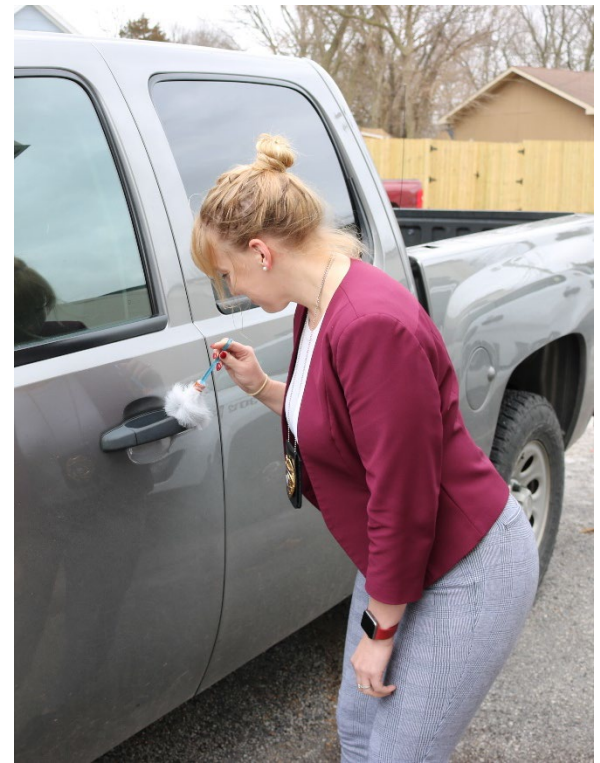
Investigations

The Criminal Investigations Unit is responsible for conducting investigations of crimes against persons or crimes against property and preparing cases for prosecution. This unit investigates Part I crimes (homicide, rape, robbery, aggravated assault, burglary, larceny-theft, motor vehicle theft, and arson). During 2019, members of the Criminal Investigations Unit were assigned 177 cases involving Part I crimes.

The following charted information was obtained from cases investigated by the Criminal Investigation Unit and represents a large portion of the overall felony cases handled by the Ozark Police Department.

A case is considered cleared when it meets the Uniform Crime Reporting National Guidelines of either being cleared by arrest or exceptionally cleared (exceptionally cleared has several criteria including prosecution being declined or a victim refusing to cooperate with investigator).

Total Cases Investigated	177
Unfounded	24
Exceptionally Cleared	79
Cleared by Arrest	50
Inactive	18
Open	6
Clearance Rate:	84.3%



Police Clerks

The Records Unit is comprised of a Support Services Supervisor and two Clerks. Their mission is to maintain accurate records of arrests, reported crimes, and traffic related incidents and to ensure the security and integrity of these records in accordance with statutes, policies, and regulations.

The Records Clerks handle all reports generated by the Ozark Police Department and is the depository for all original police reports. These include citations, (CODY/RMS) offense reports, vehicular accident reports, tow reports, and all additional reports completed by patrol and investigative officers. Becky Appleton is the Support Services Supervisor.

These reports are processed, indexed, and archived for permanent storage. The Clerks are also responsible for entering, updating, validating, and cancellation of all reported statistical and criminal history information provided to City, State, and Federal criminal history record information databases.

In 2019, the Records Unit implemented a paperless initiative, focusing on increasing efficiency and effectiveness of our records system. The initiative transitioned from a traditional file management system to a electronic archiving and filing system. Although a police department will have difficulties ever being 100% paperless, OPD is committed to being as paperless as possible.



Sue Larimer
Records Clerk



Becky Appleton
Support Services
Supervisor



Ann Custer
Records Clerk

2019 Awards Banquet

Officer of the Year

Our 2019 Officer of the Year Was presented to Officer Taylor Wheeler. Officer Wheeler has been employed with the Ozark Police Department since February 2018. He consistently exhibits a work ethic that sets a positive example for all Ozark Police Officers to follow and emulate. He is a Defensive Tactics Instructor for the Ozark Police Department. He routinely mentors less experienced officers and volunteers his time to help further the Ozark Police Department's partnerships with the community. His dedication and commitment to the Ozark Police Department is evident within everything he does and is recognized by all members of the department.



Civilian Service Award

Awarded for the performance of an outstanding act of service by a civilian, for saving a human life, or substantially aiding a police officer in his or her duty.

Recipients:
A.G. Paul
Shelly Goessman



Chief's Award

Awarded by the Chief of Police for an exceptionally high degree of dedication and professionalism by the officer that shows a continuing commitment to the department and sets worthwhile standards for fellow officers to follow.

Recipients:

Lieutenant Derek Hill
Corporal Bruce Stafford
Detective Anthony Appleton
Detective Kelsey Cliffe
Detective Stephen Conner
Officer Taylor Wheeler



2019 Awards Banquet

Educational Achievement Award

Given to department personnel who achieve 60 or more college credit hours, an associate's degree or higher from an accredited college or university.

Recipients:

Detective Ben Deutscher
Officer Chris Hambrick



U.S. Military Service Award

Awarded for honorably serving in any branch of the U.S. Armed Forces; one star is attached to the Military Service Award for each combat service in a U.S. military Campaign.

Recipients:

Officer Chris Hambrick
Officer Anthony Dewey



2019 Awards Banquet



Exceptional Service Award

Awarded for a highly creditable accomplishment by an officer that brings public acclaim to themselves, their department, or the police profession as a result of their training, devotion, or service to the public.

Recipients:

Detective Ben Deutscher
Officer Marco Cabrales

Life Saving Award

Awarded for the act of saving and or prolonging a human life through the prompt and alert action of the officer, or with some degree of hazard to the life or well-being of the officer

Recipients:

Sergeant Matt Jones	Sergeant Tommy Wade
Corporal Shonda Jackson	Officer Taylor Wheeler
Officer Greg O'Neil	Officer Danisha Smith (x2)

Unit Commendation Award

Awarded to any division, section, unit, or group of individuals that performs a commendable act in the line of duty.

Recipients:

Lieutenant Derek Hill
Sergeant Matt Jones
Sergeant Nathan Lewis
Sergeant Jared Drye (x3)
Corporal Roldan Turner (x2)
Corporal Bruce Stafford
Officer Marco Cabrales (x2)
Officer Danisha Smith
Officer Megan McLaughlin
Officer Dakota Inlow
Officer Anthony Dewey
Officer Taylor Wheeler
Detective Anthony Appleton (x3)
Detective Stephen Conner (x2)
Detective Kelsey Cliffe



2019 Highlights

4th Annual Operation Giving

The Ozark Police Department partnered with Ozark Utopia and the Christian County Sheriff's Office and delivered 35 meals to senior citizens on Thanksgiving morning.



Annual Cops for Kids

The Ozark Police Department took 98 children shopping over the Christmas holiday, permitting each child to spend \$100 on anything they needed/wanted.



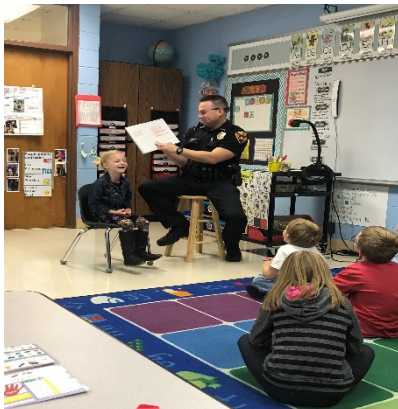
4th Annual Operation Hope

The Ozark Police Department partnered with Ozark Utopia and the Christian County Sheriff's Office and delivered 33 meals to senior citizens during the Christmas holiday.



Embrace a School Program

The Ozark Police Department continued its partnership with Ozark Public schools in their "Embrace a School" Program. This year's program totaled over 2,100 visits to schools by OPD staff.



2019 Highlights

4th Annual Emergency Responder Day

The Ozark Police Department staff continued their tradition of hosting the Emergency Responder's Awareness Day on the downtown square in Ozark. We had lots of free food, police cars, fire trucks, ambulance vehicles, and a bike safety course.



LEADERSHIP * DEDICATION * COMMITMENT



4th Annual Citizen's Academy

The Ozark Police Department hosted its 4th Annual Citizen's Academy Class! Bill Achor, Debi Achor, Cynthia Venable, Rick Johnson, Kay Johnson, Garland Fitzhugh, Tamme Daniels, Stacy Wood, Jordan Gloyd, Darren Allen, Mitchell Bandish, Cindy Rogers, Don Gregory, Terry Thompson, Robin Cooper, Gary Holman all completed the 10-week course. Congratulations ladies and gentlemen!!

Annual Trunk or Treat

The Ozark Police Department hosted its Annual Trunk or Treat event on the evening of Halloween with over 900 kids attending.



Ozark Police Department

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Ozark, MO. 65721

<http://www.ozarkmissouri.com/125/Police-Department>